



CLEAR COMMUNICATION IN ALL AREAS



OUR **MISSION**

Mobile Systems' mission is to support our customer's with their communication needs to a standard consistently exceeding your expectations, ensuring that everyone involved is well informed throughout the entire process.

Our products and services are of the highest quality, value for money and whether produced by us or externally, will optimize value to you. We are a team of committed and positive people constantly striving to be balanced, integrated and honest. We work within "Mobile Systems' Points of Culture" to ensure everyone who works with our team benefits greatly. We are working with others within our industry to discover new and innovative ways to consistently improve. We are continually educating ourselves and improving processes and monitoring our efficiency to create an environment that achieves maximum effectiveness with every project.

We understand that people are important and we offer you the best mobile communication systems from concept to operation.

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OUR UNIQUENESS

Mobile Systems aims to be New Zealand's best Radio Sales, Deployment and Service Company, where your expectations will be met and exceeded and you'll have the unique opportunity to enjoy the process.

Our uniqueness comes from a prime objective of taking all care and responsibility for installation and service work. We keep you informed through the process with open and frank communication.

RELEVANT EXPERIENCE

Prior to a change in name in 2010, Mobile Systems was known as Tait Mobile Radio BOP. The earlier name was established from being predominantly a Tait Mobile Radio Dealership & Support Centre. Today, Mobile Systems has retained all the knowledge and expertise of the Tait radio communications suite of products.

Mobile Systems are RF (Radio Frequency) specialists; we provide mobile communications support and services to a very broad industry base. This support is provided from our base in Mount Maunganui and via our six field support vehicles.

Mobile Systems remains a certified Tait Dealer and is also a Tier One Hytera Dealer as well as being a certified Motorola Partner and Icom Reseller.



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RESOURCING CAPABILITY

Mobile Systems has a staff of eleven including six mobile technicians servicing our clients, we operate from a large two bay workshop in Mount Maunganui. All our service vehicles are mobile workshops fitted out with electronic and radio frequency service and test equipment. We have two certified radio technicians supporting our field techs.

Mobile Systems are RF (Radio Frequency) specialists, and as such we preform first level repairs and service work on radios and radio accessories. This repair work is undertaken by our own electronic service engineer who operates from our in-house RF technical service facility.

We have a large fleet of hire radios and repeaters available for projects, testing and hire. In the event radios or repeaters are required to be returned to a national service centre we are able to provide relief equipment. This hire fleet is also available at favourable rates for shut work and special projects.

PRODUCT RANGE

Mobile Systems not only provide and support two-way radio systems. Other products that will help with your mobile communications needs include:

- RT & CB Radios both Mobile & Portable
- Portable Repeaters
- Push wireless
- Cellphones, Cradles & Boosters
- UHF, VHF, FM & AM
- Antennas, Tuning and Signal Boosting
- Variable Message Boards – fixed and portable
- Emergency lighting and warning devices
- GPS & Vehicle Tracking Systems
- Navigation Systems
- EPIRBs and PLBs (Emergency Location Beacons)
- Public Address (PA) Systems
- Hands free in Vehicle Kits
- Land, Air & Marine
- Purchase, Lease or Hire



REGIONAL SUPPORT

Mobile System has a very high technical support presence in the Bay of Plenty. We offer same day where possible, or next day guaranteed service.

Mobile Systems also provides technical support, communication equipment and servicing to a wide range of Emergency Services organisations including:

- NZ Fire Service
- NZ Police
- St John Ambulance
- Coastguard
- Search & Rescue
- Surf Life Saving
- Civil Defence

ONGOING SUPPORT

Three months following a major deployment sign off, Mobile Systems will complete a full systems check ensuring all the hardware is operating as proposed at no charge.

An on call technician is available for weekend servicing. Call out rates apply.

THE BENEFITS OF A PARTNERSHIP WITH MOBILE SYSTEMS

The benefits of a partnership with Mobile Systems

- Mobile Systems is a large well-resourced company
- Mobile Systems takes responsibility
- Mobile Systems has a high technical presence in the Bay of Plenty
- Mobile Systems has invested heavily in the right technical support
- Mobile Systems has recently deployed a number of similar radio networks locally
- Mobile Systems has supported large manufacturing sites in the Bay of Plenty for 15 years
- Mobile Systems will ensure we have a good understanding of your site
- Mobile Systems is a highly respected Radio Dealer in New Zealand



Dear Valued Customer,

Welcome to Mobile Systems; the central North Islands largest mobile radio dealership.

We would like to welcome the opportunity to discuss any queries or concerns you may have regarding your current communication systems, or to learn more about how we can help improve them.

We can be reached Monday through to Friday, 8am to 5pm, at 07 575 2966, via email at support@mobilesystems.co.nz or by submitting an online inquiry at www.mobilesystems.co.nz.

Thank you for considering Mobile Systems as your mobile communication specialist. We understand that people are important and we offer you the best communication systems from concept to operation.

Regards,

A handwritten signature in blue ink, appearing to read "Alan Winstanley".

Alan Winstanley
General Manager

